



connect[®]

Connect Student Best Practices

for quizzes, midterms and exams.



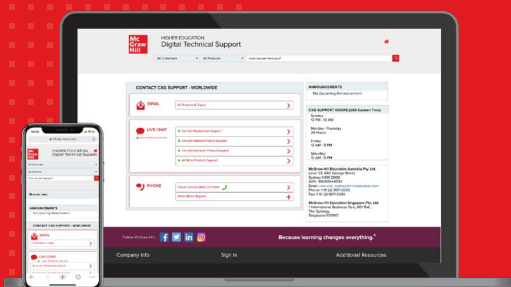
Best Practices

- Position your work station closer to your internet modem. This may increase your internet speed.
- Limit the number of devices connected to your wireless internet while completing your quiz/exam.
- Close applications running on your computer such as Netflix, Spotify or additional browser tabs.
- Use an ethernet cable to directly connect your device to your internet modem. A wired connection will result in faster speeds.
- Contact McGraw Hill Technical Support should you encounter a technical issue during your quiz/exam.
- Inform your instructor of any technical difficulties you may experience during your quiz/exam.

Connect Quick Tips

- Ensure your computer time zone is the same as your Connect course.
- Clear your Browser Cache.
- Use Chrome Incognito Mode, or Firefox Private Browsing Window when logging in to Connect.
- Complete the Practice Quiz before exam time to test your connectivity.

99.9% platform uptime makes Connect perfect for quizzes, midterms and exams!



Need Tech Support?

Hours of Support (Eastern Time)

Sunday: 12 PM – 12 AM
 Monday through Thursday: 24 Hours
 Friday: 12 AM – 9 PM
 Saturday: 10 AM – 8 PM

Phone: (800) 331 5094 (USA & Canada)

Web: mhedu.force.com/CXG/s/ContactUs

If you have any questions about our products, please contact your institution's Accessibility Office.