



## Admin User Guide



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## Signing into Your Administrator Account

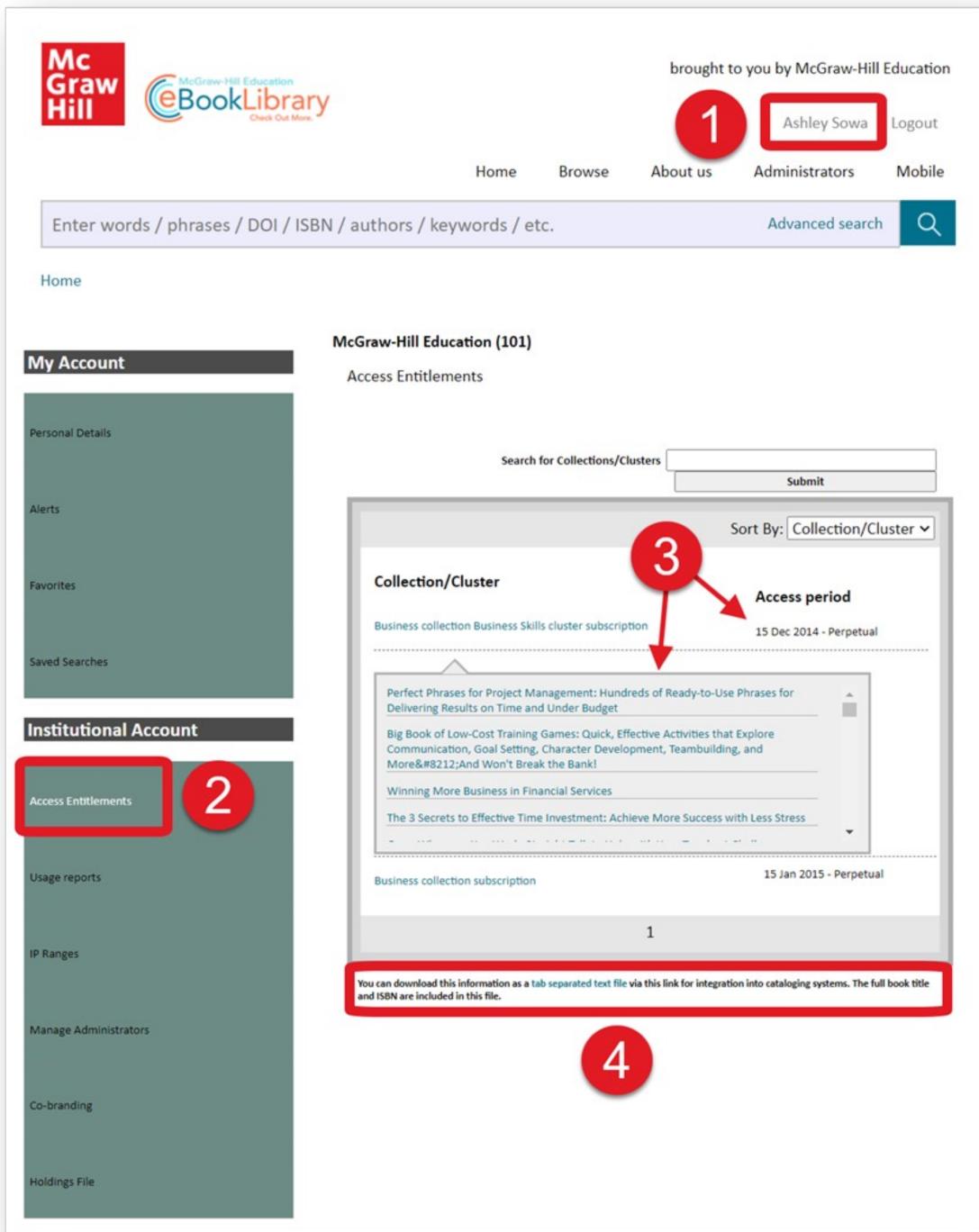
1. Sign in to the eBook Library site (<https://mhebooklibrary.com/>) using the “Sign In” link at the top of the page and the admin credentials provided
  - a. Contact Customer Success ([customersuccess@mheducation.com](mailto:customersuccess@mheducation.com)) if you do not know your admin credentials
2. Click on your name at the top of the page to open your Account page
3. On the left there will be a menu for your Institutional Account, from there you have the following options:
  - a. Access Entitlements: view and download title lists for your collections
  - b. Usage Reports: download COUNTER usage statistics
  - c. IP Ranges: view IP ranges authorized to access your institution’s subscription
  - d. Manage Administrators: add or delete administrator accounts
  - e. Co-branding: customize eBook Library with banner text and your institution’s logo
  - f. Holdings File: download MARC records and KBART holdings file

The figure consists of three screenshots arranged vertically, each with a red circle and number indicating a specific step:

- Screenshot 1 (Top Left):** Shows the main eBook Library homepage for "FIRST AID FOR THE USMLE STEP 1 2020". A red circle labeled "1" points to the "Sign in" button in the top right corner.
- Screenshot 2 (Top Right):** Shows the "Sign In: Registered Users" page. A red circle labeled "1" points to the "Sign in via SHIBBOLETH/OPENATHENS" link. The page includes fields for "Username" and "Password", a "Remember me" checkbox, and a "Sign in" button.
- Screenshot 3 (Bottom):** Shows the user's account page after signing in. A red circle labeled "2" points to the user's name, "Ashley Sowa", in the top right corner. The page displays a sidebar titled "Institutional Account" with links: "Access Entitlements", "Usage reports", "IP Ranges", "Manage Administrators", "Co-branding", and "Holdings File". A red circle labeled "3" points to this sidebar.

## Viewing Account Information and Subscription Details

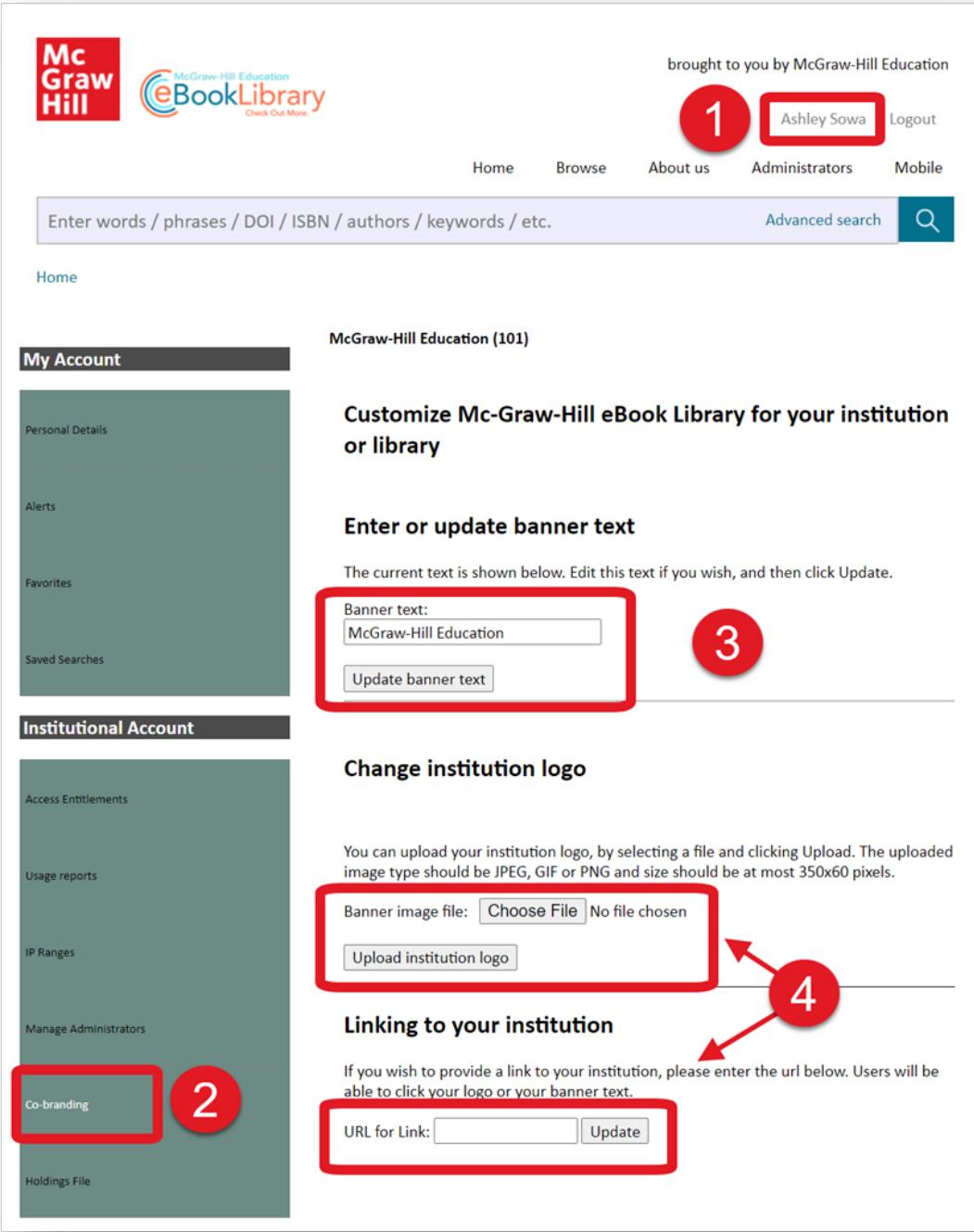
1. Sign in to the eBook Library site with your admin credentials using the “Sign In” link at the top of the page; then click on your Admin Name to open your Account page
2. In the menu for “Institutional Account” select “Access Entitlements”
3. Use the links in the box to view titles available in each collection and subscription dates



The screenshot shows the eBookLibrary account interface. At the top right, there's a user profile for 'Ashley Sowa' with a 'Logout' button. Below the profile, there are navigation links: Home, Browse, About us, Administrators, and Mobile. A search bar at the top has a placeholder 'Enter words / phrases / DOI / ISBN / authors / keywords / etc.' and a magnifying glass icon. A red box highlights the 'Access Entitlements' link under the 'Institutional Account' menu, which is circled with a red number '2'. The main content area displays a list of collections and their details. A red box highlights the 'Collection/Cluster' section for 'Business collection Business Skills cluster subscription', which is circled with a red number '3'. An arrow points from this highlighted section to the 'Access period' information '15 Dec 2014 - Perpetual'. Another red box highlights the 'Access period' information, which is circled with a red number '4'. At the bottom of the list, there's a note: 'You can download this information as a tab separated text file via this link for integration into cataloging systems. The full book title and ISBN are included in this file.'

## Adding Your Institution's Logo

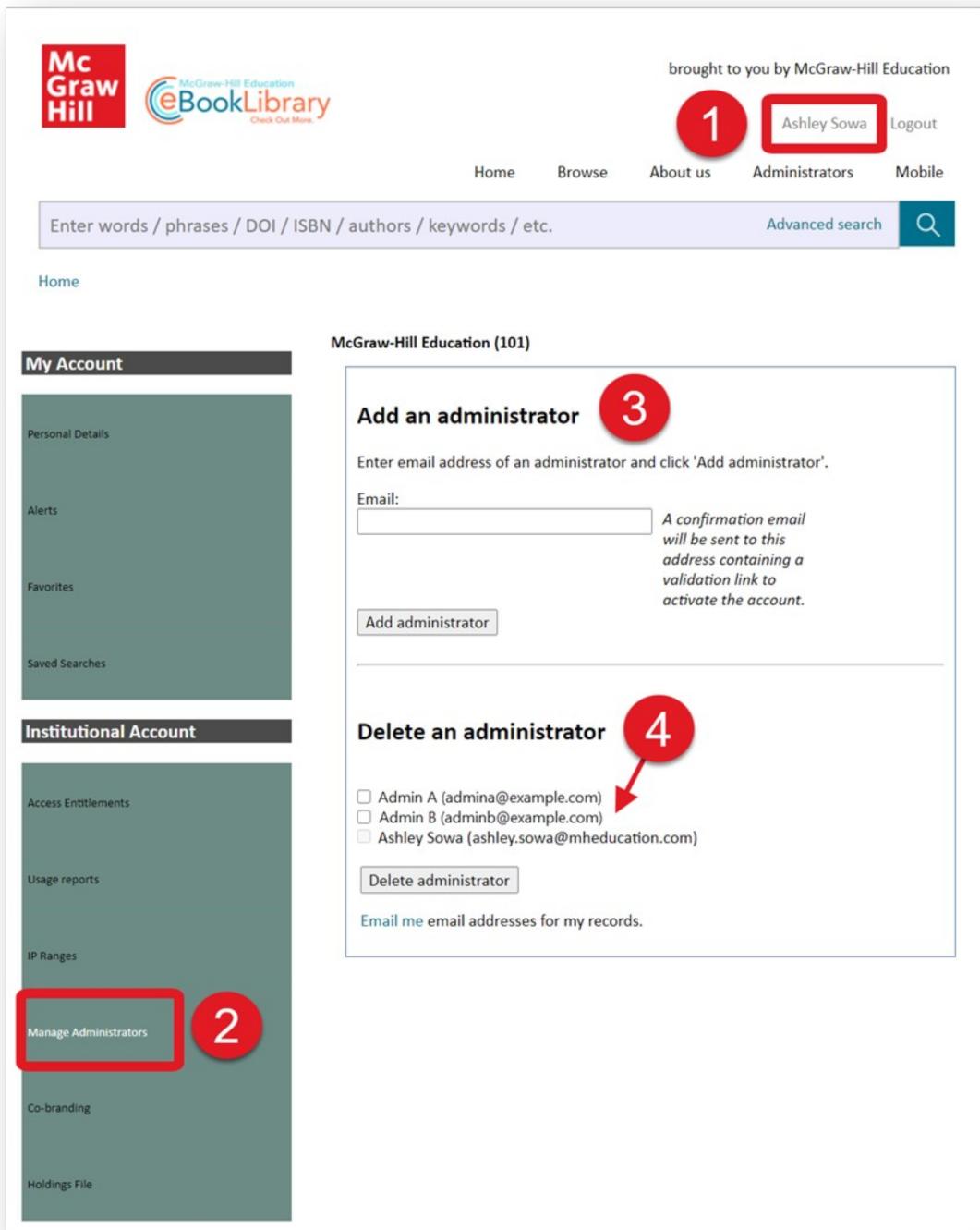
1. Sign in to the eBook Library site with your admin credentials using the “Sign In” link at the top of the page; then click on your Admin Name to open your Account page
2. In the menu for “Institutional Account” select “Co-branding”
3. Enter banner text; this text will display in the site header following “brought to you by...”
4. Upload an institutional logo and add a linking URL
  - a. Users who click on the banner text or image will be linked to URL added here
  - b. Logos must be in JPEG, GIF, or PNG format and no larger than 350x60 pixels



The screenshot shows the eBookLibrary Admin Account interface. On the left, there's a sidebar with sections like My Account (Personal Details, Alerts, Favorites, Saved Searches) and Institutional Account (Access Entitlements, Usage reports, IP Ranges, Manage Administrators). A red box labeled '2' highlights the 'Co-branding' button in the Institutional Account section. The main content area has a header with the McGraw-Hill and eBookLibrary logos, followed by a banner text input field containing "brought to you by McGraw-Hill Education". Below it is a user dropdown for "Ashley Sowa" with a red box around it and a "Logout" link. A navigation bar includes Home, Browse, About us, Administrators, and Mobile. A search bar with a placeholder "Enter words / phrases / DOI / ISBN / authors / keywords / etc." and a magnifying glass icon is also present. The central part of the page is titled "Customize Mc-Graw-Hill eBook Library for your institution or library" and contains a sub-section "Enter or update banner text" with a red box around its input field containing "McGraw-Hill Education" and a "Update banner text" button. A red circle labeled '3' points to this section. Further down, there's a "Change institution logo" section with a file upload input field ("Banner image file: Choose File No file chosen") and a "Upload institution logo" button, both enclosed in a red box. A red circle labeled '4' points to this section. At the bottom, there's a "Linking to your institution" section with a URL input field and an "Update" button, also enclosed in a red box. A red arrow points from the "Linking to your institution" section towards the "Change institution logo" section.

## Viewing and Adding Administrators

1. Sign in to the eBook Library site with your admin credentials using the “Sign In” link at the top of the page; then click on your Admin Name to open your Account page
2. In the menu for “Institutional Account” select “Manage Administrators”
3. Add a new administrator by entering their email address in the “Add an administrator” section
4. See the list of existing administrators in the “Delete an administrator” section
  - a. Use the checkboxes to select existing administrator account to delete



The screenshot shows the eBook Library website interface. At the top, there is a navigation bar with the McGraw-Hill logo, the eBook Library logo, and a search bar. On the right side of the top bar, there is a user profile for "Ashley Sowa" and a "Logout" link. Below the top bar, there are several menu options: Home, Browse, About us, Administrators (which is highlighted with a red box and circled with a red number 1), and Mobile. A search bar with a magnifying glass icon is also present. The main content area has two main sections: "My Account" on the left and "Institutional Account" on the right. Under "My Account", there are links for Personal Details, Alerts, Favorites, and Saved Searches. Under "Institutional Account", there are links for Access Entitlements, Usage reports, IP Ranges, and Co-branding. A red box highlights the "Manage Administrators" link under "Institutional Account", which is circled with a red number 2. To the right, a large red circle with the number 3 points to the "Add an administrator" section. This section contains a form with an "Email:" input field and a note: "A confirmation email will be sent to this address containing a validation link to activate the account." Below the input field is a "Add administrator" button. Another red circle with the number 4 points to the "Delete an administrator" section, which lists three email addresses with checkboxes: "Admin A (admina@example.com)", "Admin B (adminb@example.com)", and "Ashley Sowa (ashley.sowa@mheducation.com)". There is a "Delete administrator" button and a link "Email me email addresses for my records".

## Authentication Options

The eBook Library offers a suite of access options for institutions. For any issues with authentication or to change or update your institution's authentication methods, please contact [platformsupport@mheducation.com](mailto:platformsupport@mheducation.com).

1. **IP Authentication:** Institutional subscribers submit their network IP ranges to McGraw-Hill Education during subscription setup. These ranges are verified and loaded into the system and all users coming from inside the range are automatically provided seamless access under the institution's account.

To check the IP ranges in the system for your institution, sign in to your admin account and select "IP Ranges" from the Institutional Account menu.

2. **Trusted Proxy:** Trusted proxy access is available for institutions to provide remote access to online content. To set up trusted proxy access, contact [platformsupport@mheducation.com](mailto:platformsupport@mheducation.com).

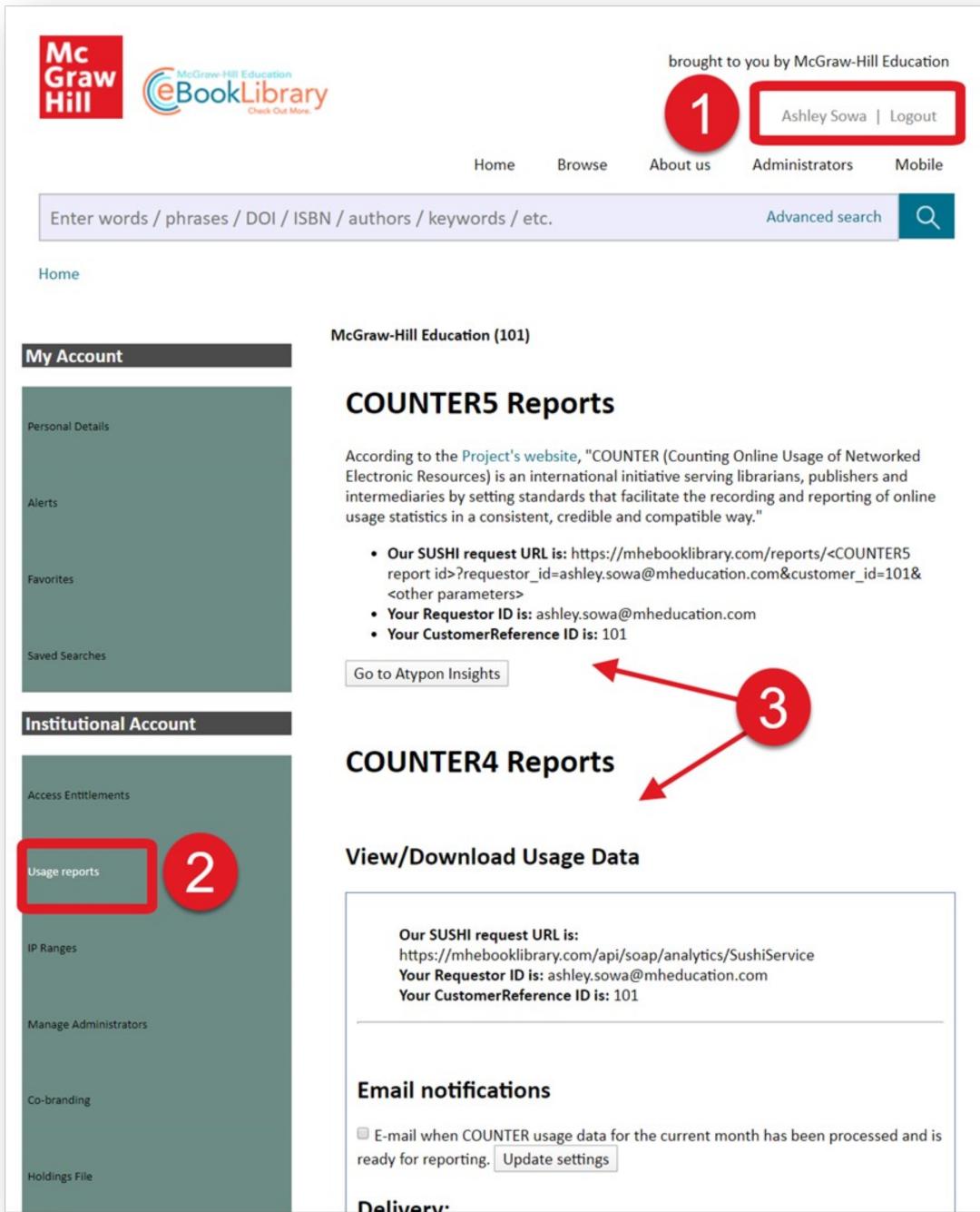
For EZProxy configuration, use the following database definition:

*Title MH eBookLibrary  
URL http://mhebooklibrary.com  
DJ mhebooklibrary.com*

3. **Athens/Shibboleth:** McGraw-Hill eBook Library is Athens and Shibboleth compliant. Contact [platformsupport@mheducation.com](mailto:platformsupport@mheducation.com) to enable Athens/Shibboleth authentication for your institution.

## Downloading COUNTER Usage Reports

1. Sign in to the eBook Library site with your admin credentials using the “Sign In” link at the top of the page; then click on your Admin Name to open your Account page
2. In the menu for “Institutional Account” select “Usage Reports”
3. For COUNTER 5 Reports, use the button to open Atypon Insights (see instructions below)
4. For COUNTER 4 Reports, use the checkboxes on this page to select reports to deliver via email
5. SUSHI request information is also listed on this page



The screenshot shows the eBookLibrary Admin interface. At the top right, a red circle labeled '1' highlights the 'Ashley Sowa | Logout' link. Below it, a red box highlights the 'Advanced search' button. In the center, a red circle labeled '2' highlights the 'Usage reports' link under the 'Institutional Account' menu. To the right, a red circle labeled '3' has two arrows pointing to the 'Go to Atypon Insights' button and the 'View/Download Usage Data' section, which contains SUSHI request URL information and an 'Email notifications' section.

McGraw-Hill Education (101)

**My Account**

- Personal Details
- Alerts
- Favorites
- Saved Searches

**Institutional Account**

- Access Entitlements
- Usage reports** (highlighted by a red box)
- IP Ranges
- Manage Administrators
- Co-branding
- Holdings File

**COUNTER5 Reports**

According to the Project's website, "COUNTER (Counting Online Usage of Networked Electronic Resources) is an international initiative serving librarians, publishers and intermediaries by setting standards that facilitate the recording and reporting of online usage statistics in a consistent, credible and compatible way."

- Our SUSHI request URL is: [https://mhebooklibrary.com/reports/<COUNTERS report id>?requestor\\_id=ashley.sowa@mheducation.com&customer\\_id=101& <other parameters>](https://mhebooklibrary.com/reports/<COUNTERS report id>?requestor_id=ashley.sowa@mheducation.com&customer_id=101& <other parameters>)
- Your Requestor ID is: ashley.sowa@mheducation.com
- Your CustomerReference ID is: 101

[Go to Atypon Insights](#)

**COUNTER4 Reports**

**View/Download Usage Data**

Our SUSHI request URL is:  
<https://mhebooklibrary.com/api/soap/analytics/SushiService>  
Your Requestor ID is: ashley.sowa@mheducation.com  
Your CustomerReference ID is: 101

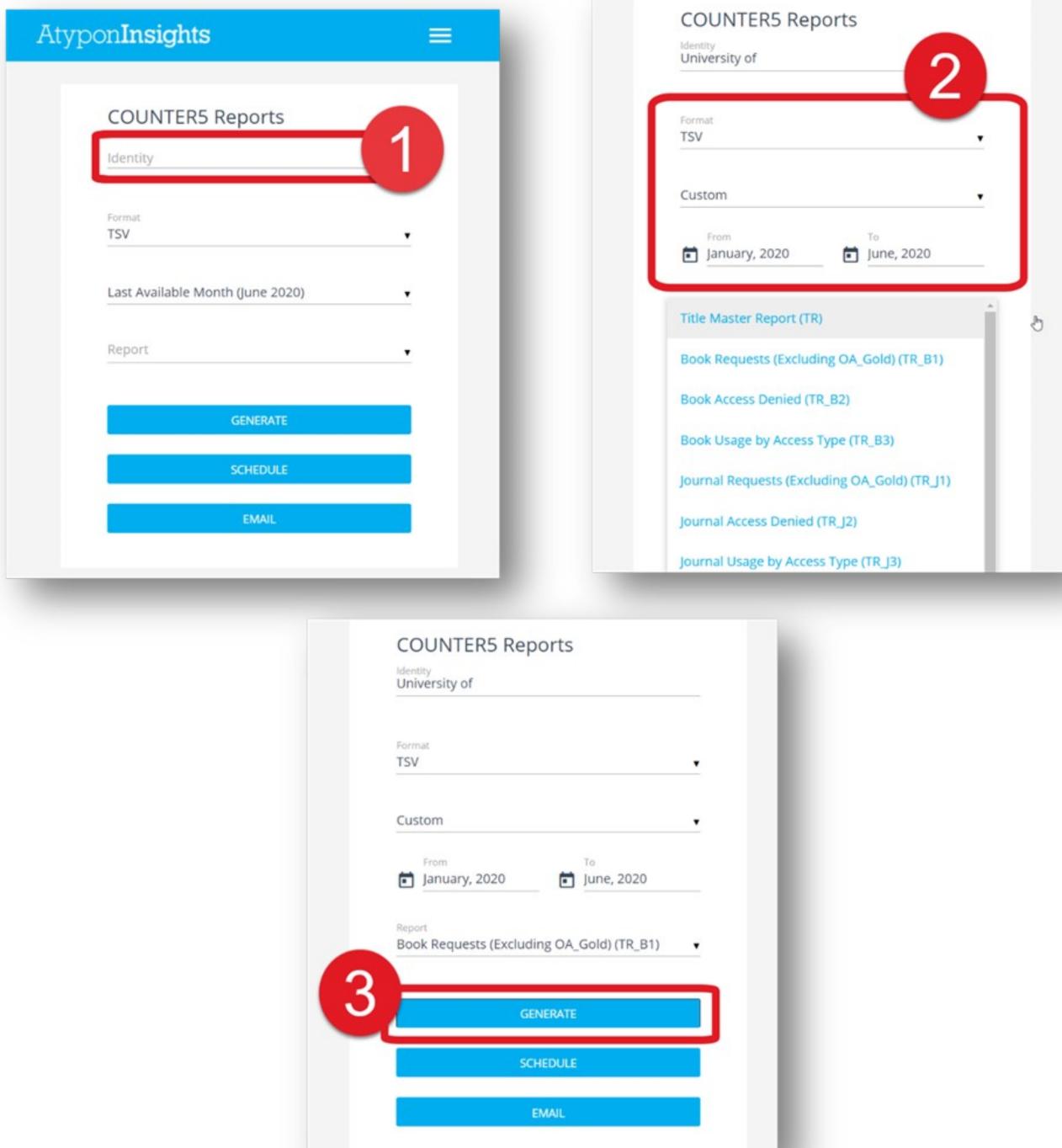
**Email notifications**

E-mail when COUNTER usage data for the current month has been processed and is ready for reporting. [Update settings](#)

**Delivery**

## Downloading COUNTER 5 Reports from Atypon Insights

1. On the linked Atypon Insights page, search for your institution's name in the "Identity" field
2. Select your institution from the list, then select the format, date range, and type of report



AtypoonInsights

COUNTER5 Reports

Identity 1

Format TSV

Last Available Month (June 2020)

Report

GENERATE

SCHEDULE

EMAIL

COUNTER5 Reports

Identity University of 2

Format TSV

Custom

From January, 2020 To June, 2020

Title Master Report (TR)  
Book Requests (Excluding OA\_Gold) (TR\_B1)  
Book Access Denied (TR\_B2)  
Book Usage by Access Type (TR\_B3)  
Journal Requests (Excluding OA\_Gold) (TR\_J1)  
Journal Access Denied (TR\_J2)  
Journal Usage by Access Type (TR\_J3)

COUNTER5 Reports

Identity University of

Format TSV

Custom

From January, 2020 To June, 2020

Report Book Requests (Excluding OA\_Gold) (TR\_B1) 3

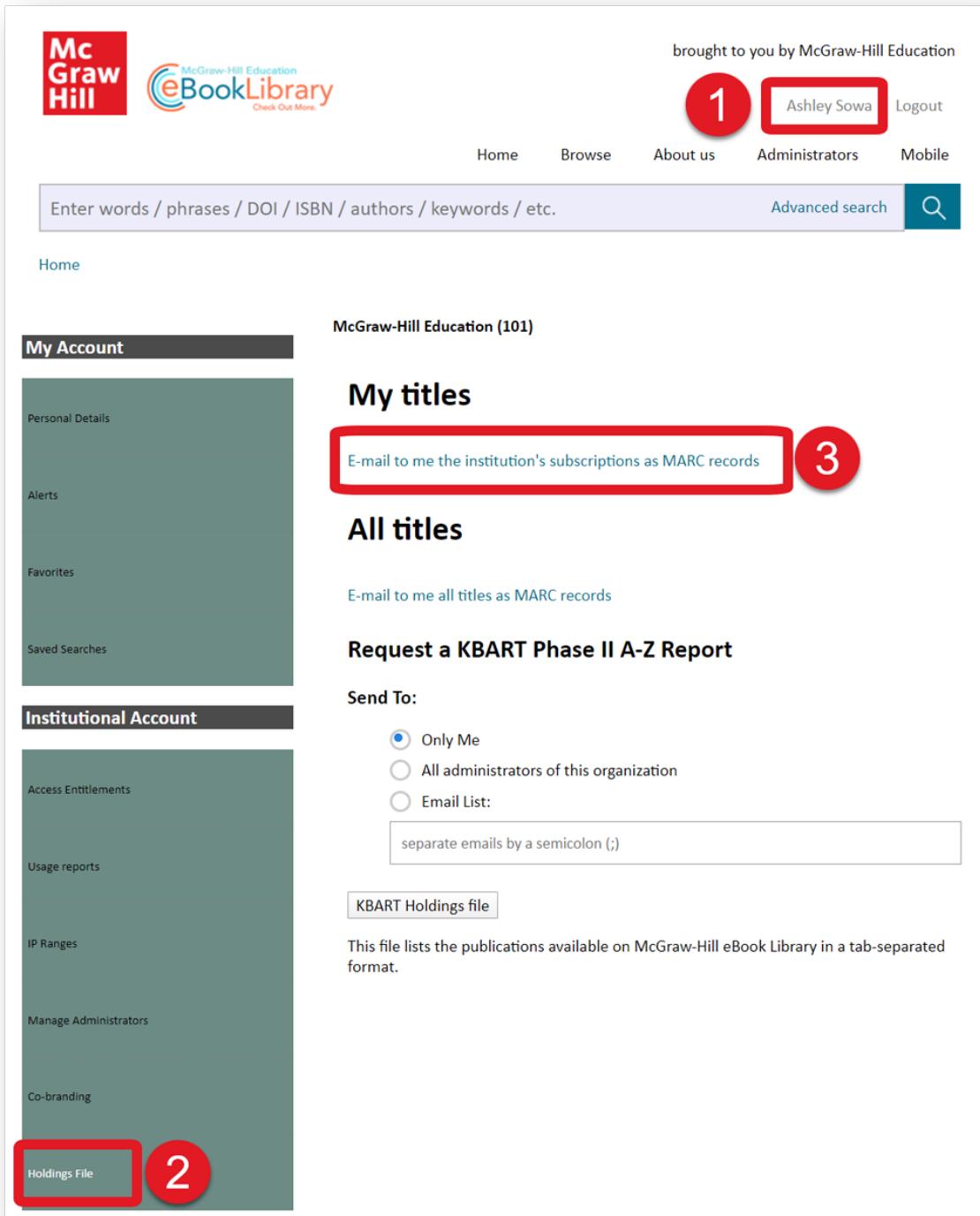
GENERATE

SCHEDULE

EMAIL

## Downloading MARC Records

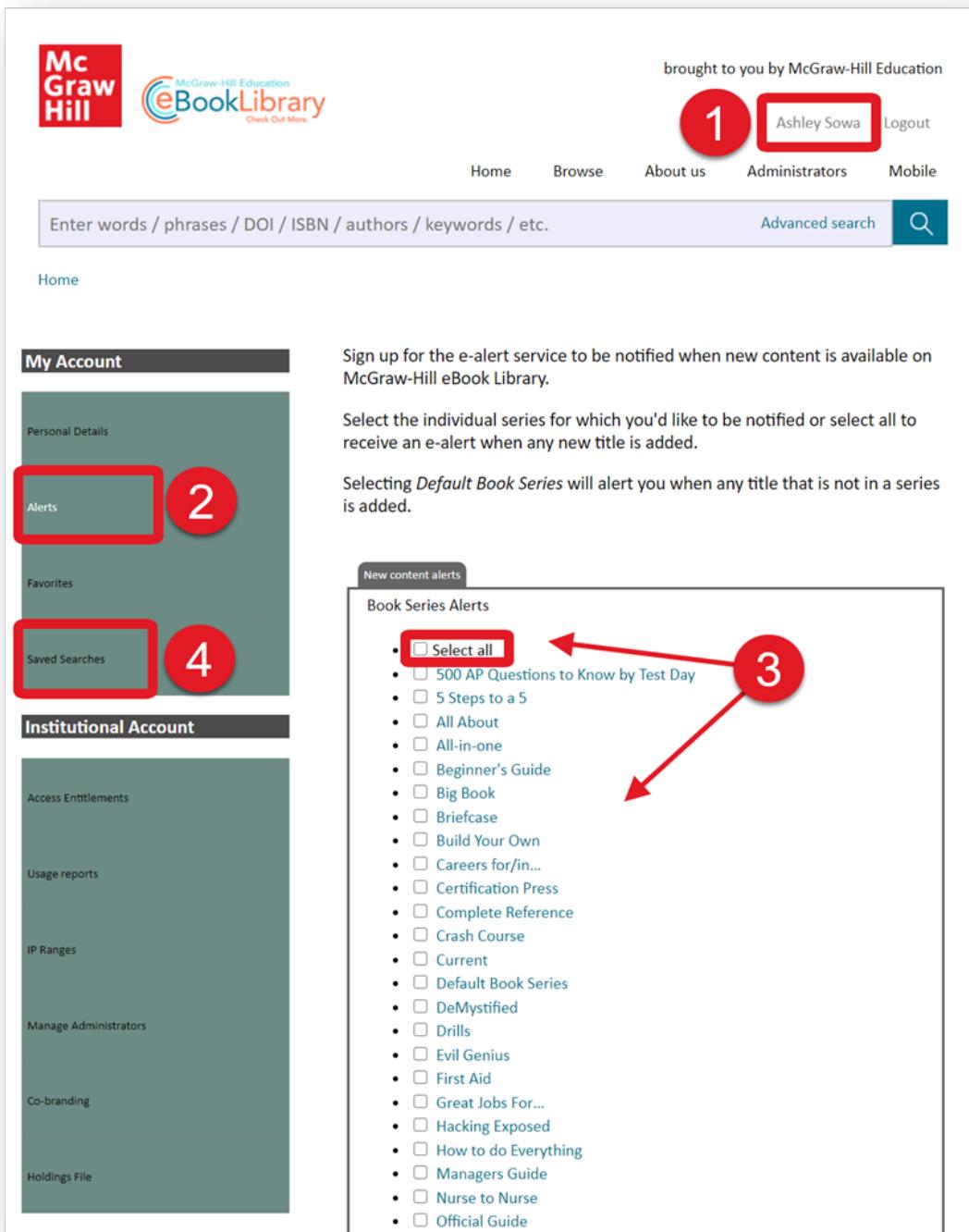
1. Sign in to the eBook Library site with your admin credentials using the “Sign In” link at the top of the page; then click on your Admin Name to open your Account page
2. In the menu for “Institutional Account” select “Holding File”
3. Use the link under “My Titles” to get an email with your institution’s MARC records
4. A KBART Phase II A-Z Report is also available via email from this page



The screenshot shows the McGraw-Hill eBookLibrary Admin interface. At the top right, there is a red circle with the number '1' containing the text 'Ashley Sowa' and a 'Logout' link. Below the header, there is a search bar with the placeholder 'Enter words / phrases / DOI / ISBN / authors / keywords / etc.' and a magnifying glass icon. To the right of the search bar are links for 'Advanced search' and 'Mobile'. The main navigation menu has two sections: 'My Account' (with 'Personal Details', 'Alerts', 'Favorites', and 'Saved Searches') and 'Institutional Account' (with 'Access Entitlements', 'Usage reports', 'IP Ranges', 'Manage Administrators', and 'Co-branding'). A red box labeled '2' highlights the 'Holdings File' link in the 'Institutional Account' menu. On the right side, under 'My titles', there is a link 'E-mail to me the institution's subscriptions as MARC records' which is also highlighted with a red box and labeled '3'. Below it, there is a section for requesting a KBART Phase II A-Z Report, which includes a 'Send To:' field with three radio button options: 'Only Me' (selected), 'All administrators of this organization', and 'Email List:', and a text input field for separating emails by a semicolon. A red box labeled '2' also highlights the 'KBART Holdings file' link below this section. At the bottom, a note states: 'This file lists the publications available on McGraw-Hill eBook Library in a tab-separated format.'

## Signing Up for Content Update Alerts

1. Sign in to the eBook Library site with your admin credentials using the “Sign In” link at the top of the page; then click on your Admin Name to open your Account page
2. In the menu for “My Account” select “Alerts”
3. Select the individual series for which you’d like to be notified or select all to receive an email alert when any new title is added
4. You can also save searches and request email alerts when new content is published that matches your search criteria



The screenshot shows the eBookLibrary homepage with the following interface elements:

- Top Navigation:** Mc Graw Hill logo, eBookLibrary logo, "Check Out More.", "brought to you by McGraw-Hill Education", user profile (1 Ashley Sowa), Logout, Home, Browse, About us, Administrators, Mobile, and a search bar.
- Search Bar:** Enter words / phrases / DOI / ISBN / authors / keywords / etc. with Advanced search and a magnifying glass icon.
- Left Sidebar (My Account):** Personal Details, Alerts (highlighted with a red box and circled with a red number 2), Favorites, Saved Searches (highlighted with a red box and circled with a red number 4).
- Institutional Account:** Access Entitlements, Usage reports, IP Ranges, Manage Administrators, Co-branding, Holdings File.
- Content Area:** A section titled "Sign up for the e-alert service to be notified when new content is available on McGraw-Hill eBook Library." It includes instructions to "Select the individual series for which you'd like to be notified or select all to receive an e-alert when any new title is added." and a note about "Default Book Series".
- Modal Window (New content alerts):** A list titled "Book Series Alerts" with a "Select all" checkbox (highlighted with a red box and circled with a red number 3). The list contains numerous book series names, each preceded by a checkbox.

## ***Need additional assistance?***

Contact McGraw Hill's Customer Success team  
at [customersuccess@mheducation.com](mailto:customersuccess@mheducation.com)  
for questions on using the platform,  
requests for additional training, or  
help with promoting usage at your institution.