



Because learning changes everything.®

A series of five upward-pointing arrows are arranged horizontally. The central arrow is a solid, vibrant red, while the four arrows on either side are a light gray with a subtle gradient and a slight shadow, giving them a three-dimensional appearance. The red arrow is significantly taller than the others, drawing the viewer's eye to the center.

How to  
Upgrade  
your Connect<sup>®</sup>  
Free Trial

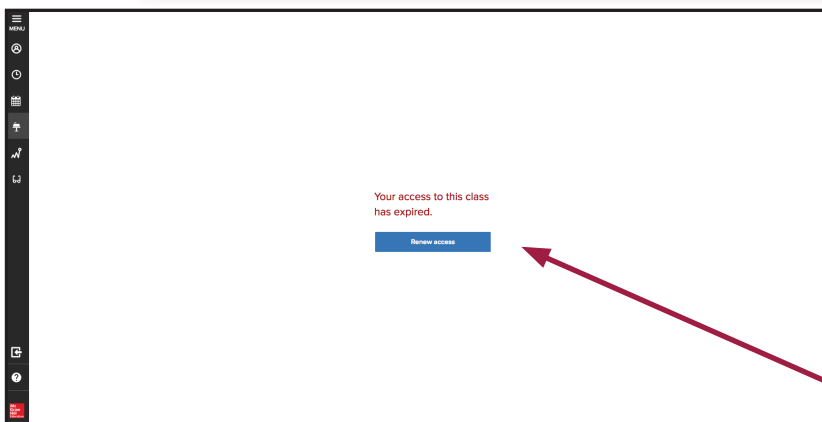
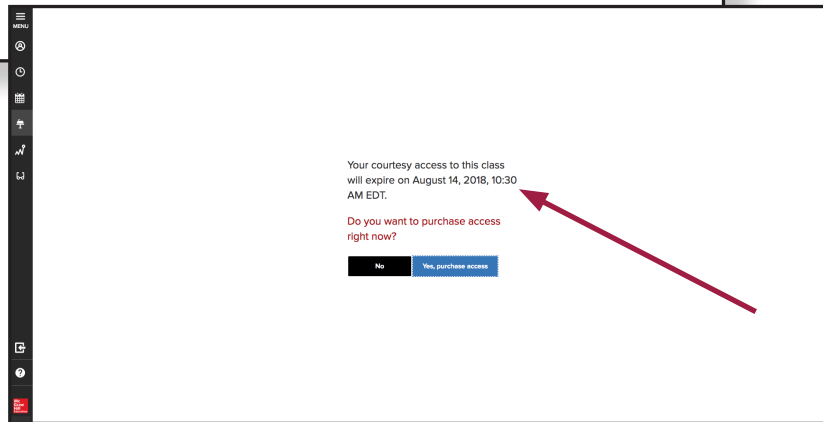
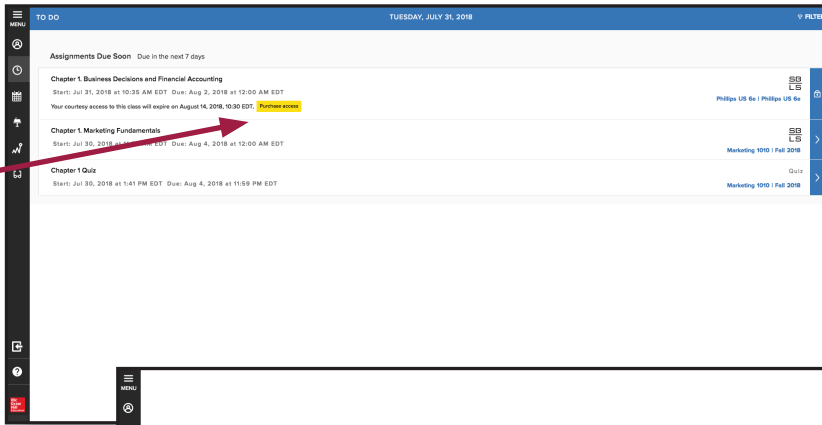
# How to Upgrade your Connect® Free Trial

Before upgrading your free trial, let's cover a few ground rules:

- Connect cannot be purchased using an iOS or android device – Please purchase Connect online using a laptop or desktop computer.
- Any time you log in to your course during the free trial period, you will be prompted to purchase full access. You'll also see reminders of your access expiry date on course assignments.
- You can upgrade at any time during your free trial by following the prompts within the Connect platform.

To start your upgrade, sign in to your Connect account at: [connect.mheducation.com](https://connect.mheducation.com)

If your free trial has already expired, you will see a warning when you visit your course within Connect. To start the upgrade process, click **Renew Access**.



Next, submit a registration code or click **Buy It** and follow the prompts to purchase access.

The screenshot shows the McGraw-Hill Connect interface for course materials. At the top, the McGraw-Hill logo and 'connect' are visible, along with 'HELP | EXIT' links. The main heading is 'Course Materials'. Below this, it states 'Your Instructor has chosen:' followed by a book cover and the title 'Hill: Global Business Today 5th Edition' by Charles Hill, with ISBN 1259279803 and © 2018. A box titled 'What you get with Connect:' lists: Digital access to the textbook, Interactive tools and resources to help focus your study time, and Online homework and quizzes. The section 'How to access your course materials:' contains three options: 1. 'Use Connect Code' with an 'Access Code' input field and a 'REDEEM' button. 2. 'Connect' with a price of \$ 89.00 CAD, access until 07/26/2019, and 'BUY IT' buttons for credit cards and PayPal. 3. 'Temporary Access' with a note that it is no longer available and to continue with another option. A 'Have a question?' chat button is in the bottom right.



Don't contact your instructor for technical help – that's what our Customer Experience Team is for!

## Need More Help?

We all need more help sometimes.

### Learn More

You can find great support materials like tutorial videos and content in our knowledge base on our support site:

<http://www.connectstudentsuccess.com>

### Technical Support

If you need technical support with Connect or have some questions, you can also contact our Customer Experience Team on our support site:

[www.mheducation.ca/support-contact](http://www.mheducation.ca/support-contact)

### Talk to Us

Give us a call:

1-800-565-5758